

G-04204A-11-0158



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Jenny GomezPhone:

2011 SEP -8 P 3:19

Fax:Priority: Respond Within Five DaysOpinion No. 2011 98802AZ CORP COMMISSION
DOCKET CONTROLDate: 9/7/2011Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableFirst:Last:Complaint By: Ronald

Lowe

Account Name: Ronald LoweHome: (000) 000-0000Street:Work:City: KingmanCBR:State: AZ Zip: 86401is:

Arizona Corporation Commission

Utility Company: Unisource ** Energy Services (UNS)

DOCKETED

Division: Electric

SEP 8 2011

Contact Name:Contact Phone:

DOCKETED BY

Nature of Complaint:DOCKET NO. G-04204A-11-0158
OPPOSED

I am against a rate hike because the rates are already so high that many people have a hard time paying their bills. There are many low income retired and elderly people who moved to the Kingman area to seek a less expensive place to live. In the last few years the cost of living has skyrocketed, with property taxes and utilities going through the roof. Those of us on a fixed income sit in rooms without air conditioning on because we try to keep the bills low. Many of us cancelled our TV service because it cost just too much. This is far from being a great place to live. You can't drink the tap water so you have to fetch water in jugs from the water store. They are heavy. In the winter it gets so cold the pipes freeze if you don't keep the heat on high enough: if you do keep it on high enough you can't afford to pay the bill so you have to cut back on food and dental care and things like that. There are many people who live here just like me and so this is why we are against any rate hikes on any of our utilities!!!

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 9/7/2011Opinion No. 2011 - 98802

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

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UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 98793

Date: 9/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Donna

Deran

Account Name: Donna Deran

Hom:

Street:

Work:

City: Kingman

CBR:

State: AZ Zip: 86401

is: E-Mail

Utility Company: Unisource ** Energy Services (UNS)

Division: Electric

Contact Name: Cara Ruben

Contact Phor

Nature of Complaint:

DOCKET NO. G-04204A-11-0158
OPPOSED

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End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 9/7/2011

Opinion No. 2011 - 98793

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 98800

Date: 9/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: J.S.

Deran

Account Name: J.S. Deran

Home:

Street:

Work:

City: Kingman

CBF

State: AZ Zip: 86401

is: E-Mail

Utility Company: Unisource ** Energy Services (UNS)

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO. G-04204A-11-0158
OPPOSED

I am against a rate hike because the rates are already so high that many people have a hard time paying their bills. There are many low income retired and elderly people who moved to the Kingman area to seek a less expensive place to live. In the last few years the cost of living has skyrocketed, with property taxes and utilities going through the roof. Those of us on a fixed income sit in rooms without air conditioning on because we try to keep the bills low. Many of us cancelled our TV service because it cost just too much. This is far from being a great place to live. You can't drink the tap water so you have to fetch water in jugs from the water store. They are heavy. In the winter it gets so cold the pipes freeze if you don't keep the heat on high enough: if you do keep it on high enough you can't afford to pay the bill so you have to cut back on food and dental care and things like that. There are many people who live here just like me and so this is why we are against any rate hikes on any of our utilities!!!

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 9/7/2011

Opinion No. 2011 - 98800

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM
